

Buyer Beware: Field's in Shaunavon (with update)

This is a notice that if you are planning on taking advantage of the closing down sale currently happening at the Field's in Shaunavon, that you should take careful note of the posted sale price, and any advertised discount. I personally discovered this weekend that not only was my merchandise not discounted as advertised, but also was a higher price in the computer than even the posted price on the shelf. I hadn't left the shop before discovering the discrepancy and when I asked, the person "in charge" there said he had no power to do anything about it. There is a "all sales final" sign above the register and the clerks would not refund the money to reflect the price on the shelf. Not only is this practice unethical, but it is illegal as well. I am waiting to hear from the Manager of the store to see if he will fix this. Until then, be very aware of what you should be paying and how much your discount should be. Don't take for granted that you are getting the price you expect. I am not accusing anyone of deliberately misleading customers, but even if it is poor planning/execution the result is the same. And it should go without saying that this is a good rule for every visit to any store because mistakes happen all the time, but this particular instance I will attest to the mistakes in pricing and mislabeled "discounts" because I experienced it firsthand so I just want my readers to be aware if they plan on shopping at the Fields in Shaunavon.

Update: I spoke to the Manager and after showing pictures I had taken with my cellphone showing the advertised discounts and shelf prices (it never hurts to take pictures in situations like this in case you need to back up your story), he did refund the money that I felt I was owed. While things worked out for me in the end, if I hadn't taken the initiative and made things happen, I would have been shortchanged. The advice I gave originally still stands; figure out what you should be paying before you pay. Bring a calculator if you need (although most cellphones have calculators included in their software).